

KINGS COMMUNITY
KCAO
ACTION ORGANIZATION

C E L E B R A T I N G

50

Y E A R S O F I M P A C T



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MISSION STATEMENT

Working as a TEAM, KCAO will seek and provide programs that develop self-sufficiency in individuals, families, and communities within Kings County.

VISION STATEMENT

Kings County residents and communities will achieve self-sufficiency through the high-quality and client-focused programs of KCAO.

BOARD OF DIRECTORS

(As of October 2016)

PUBLIC SECTOR



Gary Pannett
(Chairperson)
City of Hanford



Richard Fagundes
Kings County
Board of
Supervisors



Raymond Lerma
City of
Corcoran



Edward Neal
City of
Lemoore



Melissa Whitten
City of Avenal

PRIVATE SECTOR



Tim Bowers
(Vice-
Chairperson)



Don Wright
(Secretary)



Cheryl Silva
(Treasurer)



Elsie Barba
First Christian
Reformed
Church



Clarence Cryer, Jr.
Kings County
Latino Round
Table

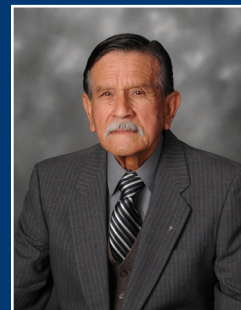
TARGET SECTOR



Leticia Gamez
Avenal
(Census Tract
17)



Alicia Jacobo
Kettleman City
/Stratford /
Rancheria (Census
Tract 16)



Sal D. Lopez
Hanford
(Census Tract
8, 9)



Gabriel Venegas
Hanford
(Census Tract
11)

Vacant
Corcoran
(Census Tract
13, 14, 15)

SENIOR MANAGEMENT

(As of October 2016)



Jeff Garner
Executive
Director



**Glenda
Stephens**
Deputy
Executive
Director



Joey Cox
Director –
Intervention,
Prevention,
and Support
Services
Department



**Michelle
Dove**
Director –
Head Start
and Child
Development
Department



Sara Lorah
Director
– Fiscal
Department



**Ruth
Rodriguez**
Director –
Child Care
Assistance
Department



**Angelina
Soper**
Director –
Home and
Energy
Department



Ron Torres
Director
– Human
Resources
Department



Debra Wood
and Hunger
Prevention
Department



Irene Moreno
Executive
Administrative
Assistant



Letter from the Executive Director

This past year marked the fiftieth anniversary of KCAO's service to the individuals, families and communities of Kings County. Just as we have done over the last five decades, 2015 was another year full of accomplishments that will have a lasting impact on Kings County. Our accomplishments in 2015 stretched far and wide and you will have an opportunity to read throughout this annual report our commitment and dedication to helping people and changing lives.

We set out in 2015 to enhance the service environment in order to fulfill our Client Bill of Rights. Our clients reported a 97% favorable rating of our customer service. The rating was achieved because of the remarkable 240 employees, 15 board members, and 500 volunteers who have an unremitting passion to improve our communities. This passion is demonstrated in our daily interaction with clients and community partners. 2015 was also a year that demonstrated an expansion of programs and services in order to best meet the needs of individuals and families. Our team understands the important responsibility we have in serving our communities and just as we did in 2015, we will continue to hold our focus in improving the lives of Kings County residents. Please enjoy this year's annual report and we look forward to sharing more of our achievements in the years ahead.



Sincerely,

Jeff Garner
Executive Director

Child Care Assistance Programs

“The Child Care Assistance programs served 1,794 children and 940 families in 2015 as compared to 1,188 children and 668 families in 2014 .”



Through Child Care Assistance programs, families, children, teachers and community agencies are offered numerous resources in the areas of child care consumer education, placement into subsidized child care, starting or enhancing their child care business, and promoting early childhood education. The four major components of this department include 1) Alternative Payment Programs, 2) CalWORKs Stage 1, 2, & 3 3) Kettleman City Family Resource Center, and 4) Resource & Referral. The Toy Lending Library is also available to the public to checkout educational resources and to use the available materials to complete projects for their classrooms and/or businesses at a fee.

NEW in 2015

- The Kettleman Family Resource Center & Home Visitation Program is an evidence-based, voluntary program offered to pregnant women or children birth to age two. The program seeks to improve maternal and child health, prevent child injuries, abuse, and maltreatment, improve school readiness and achievement, reduce crime and domestic violence, improve family economic self-sufficiency, and improve the coordination and referrals for other community resources and supports.
- To support providers in meeting their education requirements, Resource and Referral (R&R) has partnered with the Program for Infant/Toddler Care (PITC) and established a KCAO onsite three-unit child development class for 10 Spanish speaking providers. The class has allowed providers to learn about the growth and development of young children while receiving individualized technical assistance to enhance the quality of their interaction and environments.

HIGHLIGHTS

- Child Care Assistance programs served 1,794 children and 940 families in 2015.
- In September 2015, the California Alternative Payment Program was awarded an augmentation in the amount of \$379, 728. The augmentation allowed Kings County to serve 40 additional children from the Child Care Eligibility List (CEL).
- KCAO paid a total of \$3,177,488.87 in provider payments to Kings County child care providers 2015.
- Resource and Referral (R&R) processed 366 child care referrals that included consumer education and child care resources to families.
- R&R offered the community professional growth hours throughout 2015, delivering 145 hours of training with 267 individual participating.
- The Child Care Initiative Project (CCIP) worked to recruit, train and improve the quality of child care in Kings County through outreach, training and technical support. Through the CCIP grant, KCAO recruited 10 new providers and increased capacities from 8 to 14 slots in 2015. By helping providers obtain their family child care license through Community Care Licensing, Kings County has increased the child care capacity by 94 slots for infant, toddlers, preschool, and school age children.
- The Kettleman City Family Resource Center assisted 8,381 clients (duplicated number) with services ranging from application assistance, emergency food distribution, clothing, referrals and parent education classes.
- The Kettleman City Family Resource Center served 78 children (unduplicated) 0 to 5 years of age during 2015.
- providers. The class has allowed providers to learn about the growth and development of young children while receiving individualized technical assistance to enhance the quality of their interaction and environments.

Head Start Child Development

Serving 1,554 children in 2015, the programs support children's growth, development, nutrition, and health, while supporting families in obtaining necessary resources."



Head Start is a program of the United States Department of Health and Human Services that provides comprehensive education, health, nutrition, and parent involvement services to low-income children and their families. The KCAO Head Start and Child Development department operates the following programs: Regional Head Start, Early Head Start, Migrant & Seasonal Head Start, Early Head Start-Child Care Partnership, California State Preschool Program, and General Child Care and Development program. Services are delivered in both a classroom setting as well as a home-based and Family Child Care settings. The programs support children's growth, development, nutrition, and health, while supporting families in obtaining necessary resources. The services overall prepare children for school and support families with budgets, finding jobs, and developing goals.

NEW in 2015

- KCAO was awarded the Early Head Start-Child Care Partnership (EHS-CCP) grant. This grant increases access to high-quality, full-day, full-year child care through the family child care option, for low-income working families. The program also supports the development of infants and toddlers through strong relationship-based experiences and prepares them for the transition into Head Start and preschool. EHS-CCP brings together the best of EHS and State funded subsidy program through layering of funding. All infants and toddlers attending an EHS-CCP program benefit from homes that are licensed and meet safety requirements.
- In October 2015, the Regional Head Start program passed the Environmental Health and Safety review conducted by the Office of Head Start

HIGHLIGHTS

- The KCAO Head Start/Child Development Program served 1,554 children in 2015. 751 of those children transitioned to Kindergarten. 854 of those children obtained age appropriate immunizations, medical and dental care.
- The KCAO Head Start/Child Development Program served a total of 1,227 families. Out of those, 183 parents were unemployed and obtained a job. 72 received an increase in income or benefits during 2015.
- In 2015, 88 slots were added for the Early Head Start Child Care Partnership program.

TESTIMONIAL

From a Family Service Worker: "I just wanted to take a few minutes to brag about one of our families in particular. A parent of one of our center-based children recently lost her fiancé to murder, just 6 months after the birth of her son. Not to mention at the start of the year, this parent was very confrontational. She has come so far; she has a great attitude. She also enrolled in the CNA program, is getting ready to graduate, and she plans to bridge into the RN program. I was so afraid she would go into a downward spiral with the recent loss, however the staff at our center has provided many supportive services to her and she continues to strive forward. She is getting ready to move into her own place. I am so very proud of her, and it just instills how important our roles are in providing support for our families."



Home And Energy

In 2015 the Home and Energy Department provided about 2300 families with utility assistance.

The Home and Energy Department focuses on conserving energy, water, reducing greenhouse gas emissions, and addresses health and safety issues in the home. Through these programs, families are assisted in receiving money towards their utility bill, a new low-flow toilet to conserve water usage, and health and safety concerns to include areas such as new air conditioners, heaters, hot water heaters, windows, doors, and smoke and carbon detectors. By reducing energy usage in the home through our weatherization program, families are able to save on their energy bill and have peace of mind that their family is a bit safer and healthier than they were before. Monthly, the Home & Energy program holds a free clothing give away. Clothing is donated from local merchants and families are given bags to fill and take home for individuals of all ages and sizes.

NEW in 2015

- During the 2015 year, the Home & Energy Department received a contract of approximately 652,500 to reduce greenhouse gas emissions in disadvantaged communities. This contract allowed KCAO to install solar water heating in homes, as well as create new jobs and job training opportunities in Kings County areas.
- In addition, KCAO received approximately \$235,000 to install up to two High Efficiency Toilets for families in the disadvantaged communities to help conserve water.
- The Home & Energy Department, in partnering with Self-Help Enterprises, has been installing water tanks on properties where the well has gone dry. These tanks hold approximately 2500 gallons and are installed free of charge. The water is good for bathing, flushing toilets, and washing dishes and clothing.
- The Home & Energy Department held its first free kids clothing/toy give-away in the fall of 2015. This give-away included clothes of all sizes and toys from cars, to books, to small furniture. Families were able to leave with their hands full of special treasures for the small loved ones in their lives. This event was so successful, KCAO is hopeful to return it in the near future.

HIGHLIGHTS

- In 2015 the Home and Energy Department assisted approximately 250 families by installing 106 carbon monoxide detectors, 321 smoke alarms, weather-stripped 583 exterior doors, repaired and/or replaced 164 exterior doors, repaired and/or replaced 30 cooling units, repaired and/or replaced 54 heating units, and repaired and/or replaced 68 windows.
- In 2015 the Home and Energy Department provided about 2300 families with utility assistance, totaling approximately \$278 per family.
- Approximately, 1000 bags of clothes were given out to families during the 2015 calendar year. This is estimated to serve over 300 individuals.
- The Home & Energy Department showed an increase of services performed of approximately 27% across the board for all its programs.
- 19,499 USDA food boxes were distributed to households in Kings County.
- 24,688 food boxes were distributed to households in Kings County who were impacted by the drought.

TESTIMONIAL

In 2015, the KCAO Weatherization team entered a home to conduct an assessment and install measures for a family with young children. During the time KCAO was conducting tests, it was discovered that this family had a gas leak they were not aware of. The Weatherization team took immediate action and remedied the situation, preventing possible illness to the adults and children in the home, and possible death.



Intervention, Prevention & Support Services

Intervention, Prevention, and Support Services is the department responsible for keeping Kings County safe and helping those with problems related to sexual assault, domestic violence, and homelessness. Programs include:

- Adolescent Family Life Program (AFLP)/Cal Learn- Provides case management for pregnant and parenting teens to assist them with graduating from high school and improving health outcomes for themselves and their children.
- Domestic Violence Assistance Program- Provides case management to men, women, and children that includes case planning and mental health assessments to help them become self-sufficient and independent.
- Rape Crisis Program- Supports sexual assault and rape victims through advocacy, counseling, follow-up services, court accompaniment, safety planning, and legal advocacy.
- Every Door Open- Assists individuals and families who are homeless with rental assistance in an effort to end homelessness.
- Youth LEAD- Provides an environment where youth gain the knowledge, skill set, and maturity to graduate high school and prepare for a life as a productive citizen of their community.
- Barbara Saville Shelter- Provides a safe sanctuary for men, women, and children who are homeless as a result of domestic violence. The shelter offers a host of services that serve to help domestic violence survivors to heal, regain their self-esteem, and become self-sufficient and independent individuals and families.

HIGHLIGHTS

- The Adolescent Family Life Program (AFLP)/Cal Learn programs served 66 pregnant and parenting teens.
- 148 men and/or women were helped to obtain temporary restraining orders against their abuser.
- 188 women and children received safe haven at the Barbara Saville Shelter.
- The Rape Crisis Program assisted 34 men, women, and children with sexual assault services.
- The Every Door Open project assisted 11 people with rental assistance that enabled them to be housed.
- The Youth LEAD Project worked with 250 youth ages 7-17 with academics, physical health development, socialization development, and civic responsibility.

NEW in 2015

- Awarded a grant by HUD to administer the Every Door Open project. This project will provide up to one year of rental assistance for families or single individuals who are homeless. Case management is provided to help clients learn skills that will promote independence and self-sufficiency.
- Both the Cal OES Rape Crisis and Domestic Violence Assistance Program budgets doubled in 2015 from 2014. This enabled KCAO to improve security at the shelter and the In-take Center, fix long standing plumbing and maintenance issues at the shelter, hire additional staff at the shelter, and hire a Program Advocate at the In-take Center.
- In October 2015, KCAO developed a MOU with Corcoran State Prison, Avenal State Prison, and the Substance Abuse Treatment Facility to provide advocacy to prisoners who are raped while in prison. KCAO will provide cross training with the prisons to ensure that all staff are safe and that prison staff are trained to provide better advocacy.



TESTIMONIAL

In October 2015 an individual moved into the Barbara Saville Shelter after suffering 10 years of physical and emotional abuse from her husband. She had been held captive in his home for ten years without being allowed to see her family, have friends, or interact with her two daughters. The abuse was so bad that she had lost the ability to speak her native language (the abuser had forced her to speak his language), could not interact with others and make eye contact, and did not trust that she would survive. Her abuser had destroyed her personal documents, but KCAO was able to help her obtain new copies of identifying documentation. She came to the Shelter having suffered years of trauma and staff embraced her and met her where she was at during that time. With careful planning by shelter staff, they were able to gain her trust over time and began working with her to improve self-esteem, self-sufficiency, and independence. Today she has become an empowered woman and is working toward moving into her own apartment and gaining employment. She speaks English as well as her native language, has a sense of humor, and is helping with office work at the Barbara Saville Shelter Business Office two days per week.

Nutrition Education And Hunger Prevention

Helping to ensure children have access to healthy and balanced meals throughout the day, the guidelines require a variety of fruits and vegetables, more whole grains, and less sugar and fat.



The Nutrition Education and Hunger Prevention Department (NEHP) consists of programs categorized into the three following domains: Supplemental Nutrition Assistance Program-Education (SNAP-Ed), Day Care Homes Food Program (CACFP), and Summer Food Service Program (SFSP).

- The Supplemental Nutrition Assistance Program- Education (SNAP-Ed) - SNAP-Ed focuses on increasing healthy behaviors among low-income populations living within Kings County through physical activity education, nutrition education, community outreach events, and partnerships. The program strives to create policies and environments that support fruit and vegetable consumption and daily physical activity for the target population.
- Summer Food Services Program (SFSP)- SFSP provides children (at or below the age of 18) of low-income families nutritious meals during the summer months- typically from June to August, in which breakfast and lunch are the most common meals served. The meals are at no cost to participants and must meet federal nutrition guidelines. Guidelines require that appropriate servings of milk, meat, fruit, vegetables, and bread are included in each meal served.
- Day Care Homes (DCH)- As one of several food programs under the Child and Adult Care Food Program, DCH provides reimbursement for meals and snacks to licensed family child care providers within Kings County. Child care must be provided in private homes and targets higher levels of reimbursement to low-income areas. Reimbursement is provided for the foods served to small groups of children receiving non-residential day care and makes the cost of day care more affordable for many lower income families. Care providers active under the DCH program must ensure that meal patterns and foods served meet USDA guidelines. Helping to ensure children have access to healthy and balanced meals throughout the day, the guidelines require a variety of fruits and vegetables, more whole grains, and less sugar and fat.

HIGHLIGHTS

- The Day Care Home Program assisted 4,236 children with 100,522 meals.
- The Summer Foods Program assisted 615 children receive meals at eight different sites during the summer months.
- The SNAP-Ed Program provided community members with direct nutrition education.
- By increasing the number of providers enrolled in 2015, KCAO was able to provide meals to an additional 628 children.

ALLOCATION OF FUNDS

The total revenue and expenses for 2015 (audited)

Revenue = \$20,475,946
Expenses = \$19,570,246

Allocation of revenue and expenses by dollar amount and percentage (audited)
Revenues and Support:

Grants	79.31%	\$16,239,264
Donations	0.64%	\$131,488
Special Events	0.07%	\$13,957
Fee for Services & Other Programs	0.70%	\$143,019
Rental Income	0.07%	\$13,994
Other Income (includes indirect)	11.16%	\$2,285,658
In-Kind	8.05%	\$1,648,567

Expenses by Programs:

Head Start (includes in-kind)	46.39%	\$9,079,043
Child Development	33.23%	\$6,503,746
Energy & Housing	2.45%	\$479,796
Intervention, Prevention & Support Services	4.60%	\$899,634
Emergency Services	2.78%	\$544,491
Administration (includes indirect)	9.70%	\$1,896,815
Nutrition Education and Hunger Prevention	0.85%	\$166,721

Number of contracts that were administered: 49 contracts

*Nutrition Education and Hunger Prevention became its own department on 10/1/2015; it was included with Administration from January – September 2015

MAJOR FUNDERS

*Grant Funder

AVENAL COMMUNITY
HEALTH CENTER

BLUE-SHIELD FOUNDATION

BUFORD OIL COMPANY

*CALIFORNIA ASSOCIATION
OF FOOD BANKS

*CALIFORNIA DEPARTMENT
OF COMMUNITY SERVICES
AND DEVELOPMENT

*CALIFORNIA DEPARTMENT
OF PUBLIC HEALTH

*CALIFORNIA DEPARTMENT
OF SOCIAL SERVICES

*CALIFORNIA OFFICE OF
EMERGENCY SERVICES

*CALIFORNIA DEPARTMENT
OF EDUCATION

CALIFORNIA SUBSTANCE
ABUSE

CALVIVA HEALTH

CENTRAL CALIFORNIA
WOMEN'S CONFERENCE

*CITY OF HANFORD

COMMUNITY SERVICES &
EMPLOYMENT TRAINING
(CSET)

DEPARTMENT OF THE NAVY

FARELLA BRAUN MARTEL

FIRST 5 KINGS COUNTY

FIRST PRESBYTERIAN
CHURCH HANFORD

FIRST SOLAR
DEVELOPMENT

FRESNO REGIONAL
FOUNDATION

HANFORD MINI STORAGE

ROBIN FUKANO

KETTLEMAN CITY
FOUNDATION

KINGS COUNTY
BEHAVIORAL HEALTH

*KINGS COUNTY
DEPARTMENT OF PUBLIC
HEALTH

*KINGS COUNTY HUMAN
SERVICES AGENCY

KINGS COUNTY OFFICE OF
EDUCATION

*KINGS UNITED WAY

KOINONIA CHRISTIAN
FELLOWSHIP

STANLEY & PAT NEVES

PACIFIC GAS & ELECTRIC
COMPANY

PACIFIC WESTERN BANK

ROLL GIVING PARAMOUNT

SALVATION ARMY

SAVEMART

SOUTHERN CALIFORNIA
EDISON COMPANY

SOUTHERN CALIFORNIA
GAS COMPANY

JOHN & VICTORIA TOS

*UNITED STATES
DEPARTMENT OF
AGRICULTURE

*UNITED STATES
DEPARTMENT OF ENERGY

*UNITED STATES
DEPARTMENT OF HEALTH
AND HUMAN SERVICES

UNITED STATES
DEPARTMENT OF HOUSING
& URBAN DEVELOPMENT

THANK YOU

Kings Community Action Organization would like to express our sincerest appreciation for the contributions from community members and businesses. We are deeply grateful for your support and generosity. It is with the support of individuals, local businesses and corporate partners like yourself that we are able to continue to strengthen our programs, and to develop new and innovative projects to serve our members and the community as a whole. KCAO has been and will continue to be a community-based organization. We want to gratefully acknowledge the men and women of Kings County who have made our work possible over the last fifty years.

There are numerous ways in which someone can donate to Kings Community Action Organization, including monetary donations, matching gifts, pledges, deferred gifts, gifts of real estate, gifts of securities, memorial/recognition gifts and volunteering. For more information about donating to and supporting KCAO, please contact:

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www.kcao.org

KINGS COMMUNITY

KCAO

ACTION ORGANIZATION